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During these uncertain times, we want you to know that our ISSS team is working hard to support each and every one of you, whether you are in Oregon or somewhere else in the world.

ISSS Advising Support

Although our office in Oregon Hall is not open to students, our ISSS advisors are still available to advise you remotely on all immigration matters including OPT, CPT, I-20 extensions, travel signatures, reduced course loads, registration issues and MORE.

Please contact us:

Phone: Monday – Friday, 9am to 5pm (Pacific time), 541-346-3206

Email: intl@uoregon.edu (we will respond within 24-48 hours)

WeChat: wjamerson. When you add wjamerson, she will put you in a group called ISS front desk online. Click on WeChat barcode below.

WeChat Barcode

Summer term 2020

Summer term will be taught entirely online/remotely. See Provost Phillips April 14th message to the UO community <https://provost.uoregon.edu/summer-classes-be-taught-remotely>

Leaving U.S. for summer term

If you plan to leave the U.S. for summer term and take your summer term classes from your home country, you need to notify ISSS of your departure because of your visa status. Please submit the "Temporary Leave from U.S. Request" eform at connect.uoregon.edu. Provide your departure date and expected return date and whether you will remain enrolled in summer classes or not.

Returning to the U.S.

Unless ISSS has notified you individually that your SEVIS record has been terminated, your I-20 (F1 students) or DS-2019 (J1 students) is still active for re-entry to the U.S. You may return to the U.S. at any time once travel and visa services have resumed. Please make sure your visa is valid and you have a valid travel signature on your I-20 or DS-2019.

FAQs found at <https://iss.uoregon.edu/immigration-faqs-after-coronavirus-travel-restrictions>

Up-to-date information on visa services found at <https://www.ustraveldocs.com/>.

Delays in dropping classes and complete withdrawals

The Office of the Registrar is experiencing a high volume of requests to drop classes (partial and complete withdrawal), add classes and process other petitions. We know this is frustrating. If you have been in touch with an ISSS advisor who has confirmed that we have approved a request you have made, please just be patient. The Office of the Registrar will not penalize students whose requests were submitted and were approved by ISSS.

IRS deposits/checks for \$1200

If you received a \$1,200 check or bank deposit from the IRS, do NOT spend this money until you verify with the ISSS office whether you are eligible to keep this money or not. You may have received the payment mistakenly if you do not meet the IRS definition of "resident alien" and incorrectly filed Form 1040 instead of 1040NR or NR-EZ.

Send an email to intl@uoregon.edu and include your full name and UO ID. We will confirm back to you whether or not you can keep the money from the U.S. government or not.

IRS: Returning an Erroneous Refund: <https://www.irs.gov/taxtopics/tc161>

Optional Practical Training (OPT)

If you are graduating spring term and plan to apply for OPT work authorization to extend your F1 status for 12 months, now is the time to apply! USCIS is NOT closed to OPT application processing. Download the OPT packet at <https://iss.uoregon.edu/optional-practical-training-opt> then call the ISSS office to schedule a phone appointment with an ISSS advisor, 541-346-3206.

Free Food Services

For a list of services and programs that offer free food, meals and support for accessing resources, go to <https://dos.uoregon.edu/food>.

Student in Crisis Fund

To apply for emergency financial assistance, the UO has set up a "Students in Crisis Fund". Go to <https://around.uoregon.edu/content/1-million-goes-students-crisis-fund-help-ducks-need>.

Remote Resources for Students

Information for students including support, guidance and tips is available at <https://remote.uoregon.edu/students>.

Students who have concerns about remote instruction in a course can now share those via email to courseconcern@uoregon.edu. This email account will be monitored during business hours to assist students.

UOPD Vacation Watch Program

The UOPD's [Vacation Watch Program](#) has been extended until Friday, June 12. The free service allows students to [sign up](#) and have UOPD officers do regular patrol checks on their off-campus homes.

Required U.S. Address & Telephone Number

If you have moved to a new address or changed your telephone number, you are required to update your contact information in Duckweb under "Personal Information."

Forms and Resources

For a quick link to forms and resources, go to <https://iss.uoregon.edu/forms>

